

TO OUR CUSTOMERS:

Since 1954, First Utility District has provided water and wastewater service to much of west Knox County including the Town of Farragut. Today we provide our customers with exceptional tap water at a reasonable price. One independent study rated the tap water in our area as some of the best in the nation – while our rates remain the least expensive in Knox County.

To keep up with the growth that has occurred and to provide for future growth in our community, First Utility District recently announced plans to expand our existing wastewater treatment facility located on Concord Road. It is understandable that some of our customers have questions and we want you to have the facts.

- The need for the expansion to our existing wastewater treatment facility is to serve existing and future customers in Knox County not a few in Loudon County as some have suggested. The expansion will allow First Utility District to continue to meet or exceed environmental compliance.
- It is more economical and less disruptive to the community to expand the existing wastewater treatment facility that has been in operation since 1974 than to locate a new facility somewhere else in west Knox County.
- The expansion of our existing wastewater treatment facility will improve the water quality of the Tennessee River, recently listed by a national conservation group as one of the most endangered waterways in the country.
- First Utility District has engaged the services of a well-qualified and experienced engineering firm to design and maintain continuous oversight of the expansion to our existing wastewater treatment facility. In addition, facilities of this kind are regulated and monitored by the Tennessee Department of Environment and Conservation and the U.S. Environmental Protection Agency.

The men and women at First Utility District want our customers to know of our commitment to provide reliable water and wastewater service to our community. We hope we have answered some of your questions. For more information, please go to www.fudknox.org.