

MULTIPLE WATER/SEWER SERVICE

1No customer shall supply water/sewer service to more than one (1) dwelling unit or business unit receiving water/sewer service from a single service line and meter without first obtaining written permission from the District.

Where the District allows more than one (1) business unit to be served through a single 5/8 x 3/4 meter, the fees charged for water and sewer shall be as follows:

Water:

The standard water connection fee for a 5/8 x 3/4 meter, plus \$115 per each sub unit being served through the master meter.

Sewer:

The standard sewer connection fee for the primary sewer connection, plus \$145 per each sub unit being served.

The billing for water and sewer services shall be to the customer in whose name the service is supplied through the single meter service and will be for the amount delivered.

Where the District allows more than one (1) dwelling to be served through a single meter greater than 5/8 x 3/4 and more than one (1) business unit to be served through a single meter greater than 5/8 x 3/4, the amount of water used by all the dwelling units and business units served through a single service line and meter shall be allocated to each separate dwelling unit or business unit thus served by dividing the amount of water so used by the number of dwelling units or business units served. The water/sewer charge for each such dwelling unit or business unit thus served shall be computed just as if each such dwelling unit or business unit had received through a separately metered service the amount of water so allocated to it, such computation to be made at the District's applicable water/sewer rates, including the provisions as to minimum bills. The separate charges for each dwelling unit or business unit served through a single service line and meter shall then be added together, and the sum thereof, shall be billed to the customer in whose name the service is supplied.

Charges for usage through a 5/8 x 3/4 meter will be at standard rates, without regard to the number of units served.

TENNESSEE DEPARTMENT OF ENVIRONMENT AND CONVERSATION FEES

The Tennessee Department of Environment and Conservation Facility Maintenance Fees and Environmental Protection Fund Fees shall be passed on to First Utility District of Knox County customers on a pro-rata basis.

WHEREAS, the Commissioners of the First Utility District of Knox County at its regular monthly meeting, January 26, 2010, deemed it necessary to increase the water and sewer rates and charges as noted.

THEREFORE, be it resolved that the following rate and fee structures be effective with all bills due on or after March 1, 2010.

WATER

Residential Water

| | |
|--------------------------------------|--------------------------|
| First 1,500 gallons | \$9.15 Minimum Bill |
| 1,501 gallons thru 8,000 gallons | \$2.41 per 1,000 gallons |
| 8,001 gallons through 20,000 gallons | \$3.01 per 1,000 gallons |
| Over 20,000 gallons | \$4.22 per 1,000 gallons |

Commercial Water

| | |
|-------------------------------------|--------------------------|
| First 1,500 gallons | \$7.15 Minimum Bill |
| 1,501 gallons through 8,000 gallons | \$2.41 per 1,000 gallons |
| Over 8,000 gallons | \$2.59 per 1,000 gallons |

Residential and Commercial Seasonal or Irrigation Water – No Sewer Charges

| | |
|--------------------------------------|--------------------------|
| First 1,500 gallons | \$7.15 Minimum Bill |
| 1,501 gallons through 20,000 gallons | \$3.01 per 1,000 gallons |
| Over 20,000 gallons | \$4.22 per 1,000 gallons |

Water Service to other Utility Districts will be at contracted rates.

CONNECTION FEE - \$35.00 shall be charged all customers when they apply for service. An additional service fee of \$30.00 will be charged if service is to be turned on after 3:30 p.m. on the same day of sign-up. Charge for Water Spigot shall be \$23.00.

Meter Tap Fees shall be as follows:

| | |
|-------------------|--|
| 5/8" X 3/4" Meter | \$ 780.00 plus cost of road crossing |
| 1" Meter | \$ 1,000.00 plus cost of road crossing |
| 1 1/2" Meter | \$ 1,600.00 plus cost of road crossing |
| 2" Meter | \$ 2,395.00 plus cost of road crossing |
| 3" Meter | \$ 5,230.00 plus cost of road crossing |
| 4" Meter | \$ 6,945.00 plus cost of road crossing |
| 6" Meter | \$10,000.00 plus cost of road crossing |
| 4" Fire Line Tap | \$ 1,270.00 plus cost of road crossing |
| 6" Fire Line Tap | \$ 1,935.00 plus cost of road crossing |
| 8" Fire Line Tap | \$ 2,075.00 plus cost of road crossing |

A meter check fee of \$35.00 will be charged when a customer requests a check on the accuracy of the meter and the meter is found to be accurate.

Net bill will apply if paid on or before date due shown on bill rendered. The gross, ten percent (10%) higher will apply if paid at a later date.

A \$20.00 service charge will be applied to all checks returned because of insufficient funds or a closed account.

Fire sprinkler service connections with no water use shall be billed annually at the rate of eight (.08) cents per month per head. All sprinkler charges shall be billed to the owners of the buildings rather than the tenants.

A charge of \$31.70 per month per fire hydrant will be assessed to all customers with hydrants on private property. This billing shall be done annually.

The District will send a cut-off notice if payment is not received by the date shown on the bill. The customer will have five (5) working days from sending the cut-off notice to request a hearing at the

District office or pay the bill or service will be discontinued. Before service is restored, the total past due bill and the \$25.00 reconnection charge must be paid. An additional fee of \$30.00 will be charged when the turn-on is made after regular working hours.

If the District discontinues water service for non-payment of a billing or any other reason, and the water is turned on without authority of the District, the District shall have the right to discontinue service, remove, or lock up the meter and charge a \$25.00 reconnection charge.

Reconnection charges of \$25.00 shall be charged when the District reconnects or discontinues service for temporary repairs, and for other purposes for the customer's exclusive benefit.

CHOTO BASIN WATER

There will be a \$230 water system improvement charge, to be paid when application for a water meter installation is made, for all lots located in the Choto Basin (map on file). This charge is in addition to meter tap fee and connection fee.

SEWER

Residential Sewer

| | |
|---------------------------------|---------------------------|
| First 1,500 gallons | \$15.60 (Minimum Bill) |
| 1,501 gallons to 12,000 gallons | \$ 3.30 per 1,000 gallons |
| Over 12,000 gallons | No Charge |

The Maximum Bill for residential wastewater service will be \$50.25 per month.

Commercial Sewer

| | |
|---------------------|---------------------------|
| First 1,500 gallons | \$15.60 Minimum Bill |
| Over 1,501 gallons | \$ 3.30 per 1,000 gallons |

Commercial and industrial users have no maximum bill.

CONNECTION FEES

- (1) Existing residential and commercial water customers who are located within 200 feet of sewer line installed by the District or others, will be assessed a permit and inspection fee of \$35.00 when application for service is made. Billing of sewer charges, based upon water usage, will begin upon sewer line availability in accordance with T.C.A 7-35-201, whether or not an actual connection is made at that time.
- (2) A sewer connection charge of \$1,240.00, plus the cost of a road crossing, if needed, will be assessed on each individual residential unit and for each individual business unit served by a 5/8" x 3/4" water meter hereafter developed on vacant property where the District installed the sewer lines.

The sewer connection charge for units served by a larger water meter shall be:

| | |
|--------------|---------------------------------------|
| 11" Meter | \$1,900.00 plus cost of road crossing |
| 1 1/2" Meter | \$2,560.00 plus cost of road crossing |
| 2" Meter | \$3,220.00 plus cost of road crossing |
| 3" Meter | \$3,880.00 plus cost of road crossing |
| 4" Meter | \$4,540.00 plus cost of road crossing |

- (3) A sewer connection charge of \$660.00, plus the cost of a road crossing, if applicable, will be assessed on each individual residential unit and on each

individual business unit served by a 5/8" x 3/4" water meter hereafter developed on vacant property where a developer has installed the sewer lines.

The sewer connection charge for units served by a larger water meter shall be:

| | |
|--------------|---------------------------------------|
| 11" Meter | \$1,320.00 plus cost of road crossing |
| 1 1/2" Meter | \$1,980.00 plus cost of road crossing |
| 2" Meter | \$2,640.00 plus cost of road crossing |
| 3" Meter | \$3,300.00 plus cost of road crossing |
| 4" Meter | \$3,960.00 plus cost of road crossing |

- (4) Existing residential and commercial customers who are located greater than 200 feet from sewer lines installed by the District or by others will not be assessed usage charges as permitted under T. C. A. 7-35-201, but will be assessed a sewer connection fee in accordance with either item 2 or 3 above, plus the cost of a road crossing, if applicable, when a connection is made.
- (5) Commercial facilities that are constructed initially as shell structures will be assessed one sewer connection fee for each business sub-division or each rough-in for future building sub-division. If the plumbing is not initially roughed-in for future sub-division, a sewer connection fee will be assessed for each new unit, as the building is sub-divided.
- (6) See Multiple Services for business units served by 5/8" x 3/4" meter.

The above charges are due at the time water or sewer service is requested.

All customers who have wastewater service provided by a grinder pump system maintained by First Utility District, will, at all times, be charged a 10% higher rate than the current rate in effect on any billing date for wastewater services provided in any other manner than through a grinder pump system. The maximum bill for these customers will also be 10% higher than the regular Maximum Bill.

Request for inspection of work not completed or otherwise not meeting District requirements and which result in additional trips to the work site by the District shall be paid at a rate of \$35.00 per trip. Any person who shall continue any violation beyond the time limit stated in any notice of violation shall be disconnected from the District sewer system and from the District water distribution system and remain disconnected until violations cease, and a reconnection charge of \$1,240.00 will be charged.

The permit and inspection fee will be doubled for installing and backfilling a building sewer before obtaining a permit for connection or not having work inspected by the District and the expense of exposing the lines will be borne by the builder or owner.

CHOTO BASIN SEWER

There will be a sewer tap fee of \$1,240.00 per billing unit, for all lots located in Choto Basin (map on file), to be paid when application of service to the lot is made, plus a minimum bill agreement for developments at \$15.60 per lot. Minimum bill agreements will be drawn for the total development and implemented either in total or in phases, as described in each minimum bill agreement. Subdivisions on record as of December 31, 1997, will remain at \$300 sewer tap fee.

Wastewater Services to other areas will be as contracted.



FIRST UTILITY DISTRICT OF KNOX COUNTY
Water and Sewer
Rate and Fee Structures Summary

122 Durwood Road
P.O. Box 22580
Knoxville, TN 37933

Telephone: (865) 966-9741

FAX: (865) 675-4955

E-mail:
firstutility@fudknox.org

Website:
www.fudknox.org

UTILITY DEPOSIT POLICY

NEW CUSTOMER 1

The First Utility District shall collect a utility deposit for each new customer signing up for service who does not own the property being served. The policy does not apply to customers of the District prior to the implementation of this policy that move to a different address within the District. This policy does not apply to customers of the District prior to the implementation of this policy that rent or lease an additional residential unit within the District. This deposit shall be used as security for payment on any utility bill remaining unpaid after 45 days.

1. Applicants seeking utility service shall complete the UTILITY'S customer application or contract. Upon completion of this application or contract the UTILITY shall determine if the customer is classified as one of the following types of customers:
 - a. Renter or Lessee
 - b. Multi-Family or Multi-Service Metering
2. A special deposit shall be charged to the above selected class(es) of customers. The deposit charged to the above class(es) of customers shall apply to the following services:
 - a. Water/Residential \$ 75.00
 - b. Water & wastewater/Residential \$ 100.00
 - c. Multi-Family or Multi-Service Metering \$ 100.00/Familyor Service Unit
3. Should an existing customer (renter) have service terminated for non-payment, a deposit plus past due amount will be charged before service is restored.
4. Should a customer owning property have service terminated for second time in a six- month period, a deposit plus past due amount will be charged before service is restored.

Deposits shall be held until termination of service. The deposit shall be applied to any outstanding balance on the account and the remainder shall be refunded to the customer.

CREDIT CARD FEES

There will be a 3% charge for credit card payments made at our office and a 2.5% charge for credit card payments made online.